Glean Mobile – Accessibility Conformance Report WCAG 2.1 and Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Glean Mobile

Report Date: October 2023

Product Description: Note-taking software

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Notes: N/A

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- VoiceOver/iOS

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.1](#)	Level A (Yes) Level AA (Yes) Level AAA (No)
[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

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Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: Non-text content in the product presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product provides an alternative for time-based media that presents equivalent information for prerecorded audio-only or video-only content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product provides captions for "synchronized multimedia" (video with an audio track).
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product provides appropriate audio

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Partially Supports	iOS: The product does not always ensure that information, structure and relationships conveyed through presentation can also be determined programmatically or through text. Examples include: • There is content that functions as a heading but not marked as a heading. • There are checkboxes with visual labels that are not programmatically associated with the control, including task lists views. • There is an "Add text" input field without an accessible name.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product presents content in a meaningful sequence.

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Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product does not include Instructions that solely rely on sensory characteristics.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product does not use color as the only visual means of conveying information.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: Audio content can be controlled by the user.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Partially Supports	iOS: Most interactive content within the product is accessible from the keyboard. Exceptions include: • There are slider controls, like those used in media control functionality, that cannot be operated with VoiceOver running.

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Criteria	Conformance Level	Remarks and Explanations

2.1.2 No Keyboard Trap (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	iOS: Supports	iOS: The product does not include keyboard traps.

2.1.4 Character Key Shortcuts (Level A 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product does not use character key shortcuts.

2.2.1 Timing Adjustable (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	iOS: Supports	iOS: The product does not include time limits.

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	iOS: Supports	iOS: The product allows users to pause, stop, or hide moving, blinking, scrolling, and auto-updating information.

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	iOS: Supports	iOS: The product contains content that does not flash or does not flash more than three times a second.

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Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	iOS: Supports	iOS: This success criteria does not apply to non-web software.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Partially Supports	iOS: The product mostly provides a suitable title for each page. Exceptions include: • Some screens do not have descriptive titles. This occurs on the following pages: View Event View, Re-Order Cards and Task Lists Views, Home and Record Event Views, and Account and Collections Views.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product ensures that focusable components receive focus in an order that preserves meaning and operability.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product contains links which indicate their purpose in context.
2.5.1 Pointer Gestures (Level A 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product does not use a pointer to execute any part of the function.
2.5.3 Label in Name (Level A 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: In the product, when user interface components with labels include text, the accessible name contains the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product does not have functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product programmatically indicates the default human language used on each page.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product does not initiate a change in context as a result of any component receiving focus.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product does not initiate a change in context when the setting of a user interface component is changed.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product supports input errors and identifies the associated form field when such errors are detected.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product provides programmatically identifiable labels and instructions for user input fields.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product is not implemented using markup languages.

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Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Partially Supports	iOS: The product uses HTML and ARIA, which is mostly compliant with the relevant specifications. Exceptions include: • When the user starts the recording, and the controls receive VoiceOver focus, nothing is announced for the screen reader user. • There are controls missing role information. • Collapsed buttons are missing state information.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product does not contain live synchronized media.

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Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product provides audio descriptions for "synchronized multimedia" (video with an audio track).
1.3.4 Orientation (Level AA 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The purpose of each input field collecting information about the user can be programmatically determined within the product.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product provides sufficient contrast between text and backgrounds.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product uses text instead of images of text (except for logos).
1.4.10 Reflow (Level AA 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product allows for content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product does not allow content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.12 Text Spacing (Level AA 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product supports custom text spacing without loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: The product does not contain content that becomes visible on pointer hover or keyboard focus.

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Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	iOS: Supports	iOS: This success criteria does not apply to non-web software.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product uses headings and labels that describe their topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product provides a visible indication of keyboard focus for elements on pages.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product programmatically indicates the human language of each applicable passage or phrase in the content.

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Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	iOS: Supports	iOS: This success criteria does not apply to non-web software.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	iOS: Supports	iOS: This success criteria does not apply to non-web software.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product provides suggestions when user input does not comply with constraints on that input.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	iOS: Supports	iOS: The product does not process legal commitments or financial transactions, does not submit test responses, and does not modify user-controllable data.
4.1.3 Status Messages (Level AA 2.1 only) Revised Section 508 – Does not apply	iOS: Supports	iOS: This success criteria does not apply to non-web software.

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Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in: • 1.3.1 Info and Relationships • 2.1.1 Keyboard • 2.4.2 Page Titled • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Partially Supports	The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in: • 1.3.1 Info and Relationships • 2.1.1 Keyboard • 2.4.2 Page Titled • 4.1.2 Name, Role, Value
302.3 Without Perception of Color	Supports	The product's features allow users without perception of color to interact with user interface elements.
302.4 Without Hearing	Supports	The product is usable by people without hearing.

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Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	The product is usable by people with limited hearing.
302.6 Without Speech	Supports	The product is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in: • 2.1.1 Keyboard
302.8 With Limited Reach and Strength	Supports	The product's features allow people with limited reach or strength to interact with the user interface.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in: • 1.3.1 Info and Relationships • 2.1.1 Keyboard • 2.4.2 Page Titled

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Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Software does not contain platform features.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The product is not platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	To some degree, objects in the product correctly report their name, role, state, boundary, and description information to assistive technologies, except as disclosed in: • 4.1.2 Name, Role, Value
502.3.2 Modification of Object Information	Not Applicable	The product's state and properties cannot be set by the user.
502.3.3 Row, Column, and Headers	Not Applicable	The product does not contain data tables.

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Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports	In the product any current values, and any set or range of allowable values associated with an object, are programmatically determinable.
502.3.5 Modification of Values	Supports	In the product values that can be set by the user can also be set programmatically.
502.3.6 Label Relationships	Partially Supports	To some degree, component labels in the product are programmatically determinable, except as disclosed in: • 1.3.1 Info and Relationships
502.3.7 Hierarchical Relationships	Supports	Hierarchical relationships for components in the product are programmatically determinable.
502.3.8 Text	Supports	In the product, the content of text objects, text attributes, and the boundary of text are programmatically determinable.
502.3.9 Modification of Text	Supports	In the product, text that can be set by the user is able to be set programmatically.
502.3.10 List of Actions	Partially Supports	In the product the list of all actions that can be executed on an object is sometimes programmatically determinable, except as disclosed in: • 4.1.2 Name, Role, Value

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Partially Supports	The product sometimes allows users to perform actions on objects programmatically, except as disclosed in: • 2.1.1 Keyboard
502.3.12 Focus Cursor	Supports	The product's user interface elements for text editing provide information and mechanisms necessary to track focus, text insertion point, and selection attributes in a way that is programmatically determinable.
502.3.13 Modification of Focus Cursor	Supports	The product's user interface elements for text editing allow for the programmatic modification of tracking focus, text insertion points, and selecting attributes.
502.3.14 Event Notification	Supports	In the product, notification of events relevant to user interactions are available to assistive technology.
502.4 Platform Accessibility Features	Not Applicable	The product is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The product's user interface follows the values of the user preferences for applicable platform settings.
503.3 Alternative User Interfaces	Not Applicable	The product does not provide an alternative user interface that functions as assistive technology.

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Criteria	Conformance Level	Remarks and Explanations
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The product does not provide user controls for volume adjustment.
503.4.2 Audio Description Controls	Not Applicable	The product does not provide user controls for program selection.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The product is not an authoring tool.
504.2.2 PDF Export	Not Applicable	The product is not an authoring tool.
504.3 Prompts	Not Applicable	The product is not an authoring tool.
504.4 Templates	Not Applicable	The product is not an authoring tool.

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Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – not tested	Documentation listing and an explanation of how to use the accessibility and compatibility features was not included in this audit's scope.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – not tested	Non-electronic documentation formats and other alternate formats usable by individuals with disabilities were not included in this audit's scope.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – not tested	ICT support services that include information on the accessibility and compatibility features required by 602.2 were not included in this audit's scope.

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Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Applicable – not tested	Direct user support services or referral to a point of contact that accommodates a user with disabilities was not included in this audit's scope.

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